FARE-RIDE LLC

Section 9 | Rider Non-payment by Cash to Driver Policy

DRAFT FOR REVIEW AND ADOPTION

Prepared October 28, 2026. Proposed application attachment. Effective date: _____. Implementation has not been verified. Company formation and authority to adopt this policy must be confirmed before execution.

1. Cashless fare payment

Under this proposed policy, riders must pay all trip fares and trip-related charges through the payment methods authorized within Fare-Ride's digital network. Riders must not pay drivers directly in cash for fares, tolls, fees, or other trip charges. Drivers must not request, collect, or accept cash in place of platform payment, or arrange an off-platform payment to bypass Fare-Ride's payment system.

2. Payment failures and disputes

A failed or declined payment must be handled through Fare-Ride support and the authorized payment system. Drivers must not demand cash, impose an unapproved charge, threaten a rider, or prevent a rider from leaving the vehicle. Fare-Ride will review payment disputes and correct duplicate or erroneous charges through its payment process.

3. Rider notice and driver acknowledgment

Before launch, Fare-Ride will display the cashless fare rule in the app and provide this policy to drivers. Proposed rider acknowledgment: "I understand that fares and trip charges must be paid through Fare-Ride and must not be paid directly to the driver in cash." Proposed driver acknowledgment: "I have read and agree to follow Fare-Ride's cashless fare policy and will not request or accept cash for trip charges."

4. Tips, reports, and enforcement

Tips are voluntary and must never be demanded or used as a substitute for the fare. For this draft, tips, if enabled, are accepted only through Fare-Ride's authorized in-app tipping feature. Suspected violations may be reported to fairride2all@gmail.com or (516) 376-4118. Fare-Ride will investigate reports and apply corrective action, which may include warnings, suspension, or removal, according to the circumstances.

5. Implementation status

This policy requires adoption, functioning electronic payment processing, rider notice, driver distribution, and support procedures before it is represented as operational. This document does not establish that those steps are complete.

Section 9 | Proposed Officer Affidavit

UNSIGNED TEMPLATE - EXECUTE ONLY WHEN TRUE

This supplemental template does not replace the official DOTD application affidavit. Do not sign while the policy is merely planned or before the company exists and the officer is authorized.

State of _____
County / Parish of _____

Before me, the undersigned notary, personally appeared Emmanuel Hileah, who, after being duly sworn, states:

1. I am the duly authorized President of Fare-Ride LLC and am authorized to make this affidavit on its behalf.

2. Fare-Ride LLC has adopted the attached Rider Non-payment by Cash to Driver Policy, effective _____.

3. The policy requires payment of fares and trip charges through Fare-Ride's authorized digital payment methods and prohibits direct cash payment of those charges to drivers.

4. The policy has been provided to drivers and communicated to riders. The payment controls and procedures described in the policy have been implemented.

5. These statements are true to the best of my personal knowledge. I understand that this affidavit must accurately describe actual company practices at the time of signing.

Affiant signature: _____
Emmanuel Hileah, President
Date: _____

Sworn to and subscribed before me on _____.

Notary signature: _____
Printed name: _____
Notary / commission number: _____
Commission expiration (if applicable): _____

Source and document scope

Louisiana DOTD, Transportation Network Companies Application for Permit & Permit Renewal, affidavit attachment ix: Rider Non-payment by cash to Driver Policy. This is a company-specific draft, not an official state form.
https://dotd.la.gov/media/00mgk4qi/tnc-application-for-permit-permit-renewal-w-affidavit.pdf